

HIGHWAYS ADVISORY COMMITTEE

7 February 2017

Subject Heading:

**Lister Avenue area parking review –
results of informal consultation**

CMT Lead:

Andrew Blake-Herbert

Report Author and contact details:

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Policy context:

Traffic & Parking Control

Financial Summary

The estimated cost is £8000

The subject matter of this report deals with the following Council Objectives

Havering will be clean and its environment will be cared for	[x]
People will be safe, in their homes and in the community	[x]
Residents will be proud to live in Havering	[x]

SUMMARY

Harold Wood Ward

This report outlines the responses received to the informal consultation undertaken with the residents of the Lister Avenue area, and recommends a further course of action.

RECOMMENDATIONS

1. That the Highways Advisory Committee having considered this report and the representations made recommends to the Cabinet Member for Environment Regulatory Services and Community Safety;
 - (a) that the proposals to introduce a residents parking scheme in the Lister Avenue area, operational Monday to Friday 10am to 2pm inclusive, (shown on the plan in Appendix A) be designed and publicly advertised.
2. That it be noted that the estimated cost of this scheme as set out in this report is £8000, which can be met from the 2016/17 Medium Term Financial Strategy budget.

REPORT DETAIL

1.0 Background

- 1.1 At its meeting in November 2016, this Committee agreed in principle to review the parking restrictions in The Lister Avenue area, due to increasing complaints about the level of parking in the roads, due to the South Bank University, the construction works on the bridge on the A127 and Tesco in Whitelands Way implementing a 3 hour maximum stay in their car park.
- 1.2 An informal questionnaire was sent out to the residents of the Lister Avenue area and a plan of the review area is appended to this report at Appendix A. Copies of the letter and questionnaire sent to residents are appended as Appendix B and C respectively.
- 1.3 On 28th October 2015, residents and businesses that were perceived to be affected by the review were sent letters and questionnaires, with a return date of 18th November 2016. The responses to the questionnaire are outlined in the table appended to this report at Appendix D and the related comments are outlined in the table appended to this report at Appendix E. Some of these responses were received just after the consultation had ended, but they have included.

2.0 Results of public consultation

- 2.1 From the 251 letters sent out to the area, 68 responses were received, a 27 % return. Out of the 68 responses 59 answered YES to question 1, that they felt there was a problem in the road, 55 answered YES to question 2, that they were in favour of restrictions. In respect of the options of which days of the week should be restricted, 49 responses favoured Monday to Friday, while 9 responses favoured Monday to Saturday. In respect of the options of which hours of the day that were favoured, 30 responses favoured 10am to 2pm, while 26 responses favoured 8am to 6.30pm. In respect of what form of restriction was favoured, 34 responses favoured the Residents Parking Scheme option, while 22 responses favoured yellow line waiting restrictions. Given these results, it would seem the most supported option would be a Residents Parking Scheme, operational from Monday to Friday 10am to 2pm.

3.0 Staff Comments

- 3.1 From the responses received, it would seem clear that the majority of responses outlined that there was a parking problem in the area and that some form of action needed to be taken. The most popular option would be a Residents Parking Scheme, operational Monday to Friday 10am to 2pm inclusive.
- 3.2 The proposed residents parking provision will limit the longer term parking in Lister Avenue and will give residents and their visitors somewhere to park within the restricted period. However, being so close to the Harold Wood railway station and the Bryant Avenue industrial area, there is always a chance that after the restricted period and on the unrestricted days that the roads could still experience some longer term non-residential parking.

IMPLICATIONS AND RISKS

Financial implications and risks:

This report is asking the Highways Advisory Committee to recommend to the Cabinet Member the implementation of a residents parking scheme in the Lister Avenue area.

The estimated cost of implementing the proposals as described above and shown on the attached plan is £8000, can be funded from the 2016/17 Medium Term Financial Strategy budget.

The costs shown are an estimate of the full costs of the scheme, should it be implemented. A final decision would be made by the Lead Member – as regards to actual implementation and scheme detail. Therefore, final costs are subject to change

This is a standard project for StreetCare and there is no expectation that the works cannot be contained within the cost estimate. There is an element of contingency built into the financial estimate. In the unlikely event of an overspend, the balance would need to be contained within the StreetCare overall Minor Parking Schemes revenue budget.

Related costs to the Permit Parking areas:

Resident & Business permits charges	
Residents permit per year	1st permit £25.00, 2nd permit £50.00, 3rd permit and any thereafter £75.00
Business permit per year	Maximum of 2 permits per business £106.58 each

Visitors permits	£1.25 per permit for up to 6 hours (sold in £12.50 books of 10 permits)
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Legal implications and risks:

The Council's power to make an order creating a controlled parking zone is set out in Part IV of the Road Traffic Regulation Act 1984 ("RTRA 1984").

Before an Order is made, the Council should ensure that the statutory procedures set out in the Local Authorities Traffic Orders (Procedure)(England & Wales) Regulations 1996 (SI 1996/2489) are complied with. The Traffic Signs Regulations and General Directions 2002 govern road traffic signs and road markings.

Section 122 RTRA 1984 imposes a general duty on local authorities when exercising functions under the RTRA. It provides, insofar as is material, to secure the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians) and the provision of suitable and adequate parking facilities on and off the highway. This statutory duty must be balanced with any concerns received over the implementation of the proposals.

In considering any responses received during consultation, the Council must ensure that full consideration of all representations is given including those which do not accord with the officers recommendation. The Council must be satisfied that any objections to the proposals were taken into account.

In considering any consultation responses, the Council must balance the concerns of any objectors with the statutory duty under section 122 RTRA 1984.

Human Resources implications and risks:

The enforcement of Controlled Parking Zones is a labour intensive task. Currently, there are sufficient employees to undertake enforcement.

Equalities implications and risks:

Parking restrictions have the potential to displace parking to adjacent areas, which may be detrimental to others. However, the Council has a general duty under the Equality Act 2010 to ensure that its highway network is accessible to all. Where infrastructure is provided or substantially upgraded, reasonable adjustments should be made to improve access. In considering the impacts and making improvements for people with protected characteristics (mainly, but not limited to disabled people,

children, young people and older people), this will assist the Council in meeting its duty under the act.

The proposals included in the report have been informally consulted on and all residents who were perceived to be affected by the review were sent letters and questionnaires.

The recommendation is for proposals to be designed and formally advertised to introduce a Residents Parking Scheme in the Lister Avenue Area, operational from Monday to Friday 10am to 2pm inclusive.

There will be some physical and visual impact from the required signing and lining works. Where infrastructure is provided or substantially upgraded, reasonable adjustments should be made to improve access for disabled, which will assist the Council in meeting its duties under the Equality Act 2010.

BACKGROUND PAPERS

Appendix A.

Appendix B

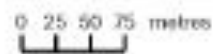
Appendix C

Appendix D

Appendix E



Scale: 1:2500
Date: 05 October 2016



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Ordnance Survey 100024327



**Street Management
Schemes**

London Borough of Havering
Town Hall,
Main Road, Romford RM1 3BB

Email: schemes@havering.gov.uk

Date: 28th October 2016

The Resident/Occupier

Dear Sir/ Madam

Lister Avenue Area Parking Review

I am writing to advise you that the Council are proposing a review of the parking situation in the Lister Avenue area.

Currently, there are some junctions in the Lister Avenue area that are covered by double yellow lines, but the majority of the roads in the area are unrestricted.

The aim of this review will be to look at parking and access issues in the Lister Avenue area, while giving the opportunity to residents of having a residents parking scheme being put in to operation.

I have attached a questionnaire that you are requested to complete and return to us by **Friday 18th November 2016**.

Please note we are unable to answer individual points raised at this stage. However, your comments will be noted and will be taken into consideration when presenting the final report to the Council Highways Advisory Committee, who will decide if a further course of action is required and any issues will be addressed at that time. All comments received are open to public inspection.

Yours faithfully

Iain Hardy

**Iain Hardy
Technical Officer
Schemes**



PARKING REVIEW QUESTIONNAIRE Lister Avenue area

Traffic & Parking Control Schemes

Town Hall
Main Road
Romford
RM1 3BB

Name:

Please call: Traffic & Parking Control

Telephone: 01708 432787

Address:

Email: schemes@havering.gov.uk

All responses received will provide the council with the appropriate information to determine whether we take a parking scheme forward to the design and formal consultation stage.

Only one signed and dated questionnaire per address will be considered. Please return to us by **Friday 18th November 2016**.

1. In your view, is there currently a parking problem in **your** road to justify action being taken by the Council Yes

No

If your answer is YES to the above question above, please proceed to the questions below:

2. Are you in favour of your road having parking restriction placed upon it to limit long term non-residential parking? Yes

No

3. If Yes - over what days of the week would you like any restrictions to operate? Mon- Fri

Mon - Sat

4. If yes - over what hours of the day would you like any restrictions to operate? These hours are in keeping with the existing restrictions in the area. 10:00am to 2:00pm

8:00am to 6:30pm

5. If yes - what type of restriction would you prefer? Yellow Lines

Residents Parking

For your information:

Yellow lines would prevent residents from parking on the lines in the same way as they would non-residents.

Residents Parking scheme will permit residents and their visitor to park in the allocated areas, with a valid permit for the area.

Please turn over

Comments Section (please limit to 100 words)

DECLARATION

Should the Council on making inquiries reasonably consider that a response has been fabricated the questionnaire will be disregarded and the Council reserves the right to pursue appropriate legal action.

We therefore request upon receipt of this questionnaire, by post, that you complete your full name and address along with this declaration and return the form to the postal or email address found at the top.

Signature:..... **Date:**.....



Lister 'In-Principle' Parking Consultation

Road Name	Address	% Returns	Returns	1. In your view, is there currently a parking problem in your road to justify action being taken by the Council		2. In favour of your road having parking restriction placed upon it to limit long term		Days		Times		Restriction	
				total	Yes	No	Yes	No	Mon / Fri	Mon/ Sat	10am - 2pm	8-6:30	YL
			BARTHOLOMEW DRIVE	38	26%	10	7	2	7	0	5	2	5
CHADWICK DRIVE	14	0%	0	0	0	0	1	0	0	0	0	0	0
FLEMING GARDENS	9	44%	4	4	1	3	1	3	0	1	1	1	2
JARVIS WAY	20	55%	11	10	1	9	1	9	1	5	5	6	4
MASON DRIVE	16	13%	2	2	0	2	0	2	0	2	0	2	0
NIGHTINGALE CRESCENT	32	25%	8	8	0	8	0	7	1	5	3	0	8
Nightingale Crescent Barnard	13	0%	0	0	0	0	0	0	0	0	0	0	0
NIGHTINGALE Florence HOUSE	7	29%	2	2	0	2	0	1	1	0	2	0	2
NIGHTINGALE Fleming HOUSE	7	29%	2	1	1	1	1	1	1	0	1	1	0
NIGHTINGALE Jenner	19	5%	1	1	0	1	0	1	0	0	1	0	1
NIGHTINGALE KILDARE	7	0%	0	0	0	0	0	0	0	0	0	0	0
ORMOND CLOSE	18	0%	0	0	0	0	0	0	0	0	0	0	0
WARD GARDENS	14	14%	2	2	0	2	0	2	0	0	2	1	1
WHITMORE AVENUE	37	22%	8	8	0	7	0	7	1	5	3	4	3
INCOMPLETE		7%	18	14	4	13	4	11	2	7	6	5	8
Total	251	27%	68	59	9	55	8	49	9	30	26	22	34
			27%	24%	4%	22%	3%	20%	4%	12%	10%	9%	14%



Q1%		Q2 %		Days		Times		Restriction	
Yes	No	Yes	No	Mon/Fri	Mon/Sat	10 to 2pm	8-6:30	YL	Residential parking
70%	20%	70%	0%	50%	20%	50%	20%	20%	50%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
100%	25%	75%	25%	75%	0%	25%	25%	25%	50%
91%	9%	82%	9%	82%	100%	45%	45%	55%	36%
100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
100%	0%	100%	0%	88%	13%	63%	38%	0%	100%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
100%	0%	100%	0%	50%	50%	0%	100%	0%	100%
50%	50%	50%	50%	50%	50%	0%	50%	50%	0%
100%	0%	100%	0%	100%	0%	0%	100%	0%	100%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
100%	0%	100%	0%	100%	0%	0%	100%	50%	50%
100%	0%	100%	0%	88%	13%	63%	38%	50%	38%
78%	22%	72%	22%	61%	11%	39%	33%	28%	44%

Appendix E

No	Resident Address	Summary of Residents Comments
1	Resident of BARTHOLOMEW DRIVE	This should also include Bartholomew Drive as many times it has been very dangerous because people have been parking and it's very difficult because the road is very narrow as you turn right into Batholomew you always have to drive on the wrong side of the road because non - residential people have parked there. This area is lovely on Saturday because we have plenty of parking on our driveways or other residential parking.
2	Resident of BARTHOLOMEW DRIVE	There are lots of private parking areas around the Lister Avenue area, which unauthorised cars will park in if the roads are restricted. An example is at the end of Barthomolew Drive (residents 44 - 54). There would be no deterrent for people parking in these private resident parking areas.
3	Resident of BARTHOLOMEW DRIVE	The problem started this year. Now cars are parked along Lister Avenue and in front of properties 2 -12 Bartholomew Drive. Recently cars have been parked on both sides of Lister Avenue which causes congestion. Cars are parked between 8am to 6pm. They stay there between those times. Majority from local businesses / for Harold Wood Station. Weekends usually ok.
4	Resident of BARTHOLOMEW DRIVE	It's people parking at the college and the polyclinic that's causing the problem not our residents. As the people that go to the college would have to pay!! So they park free in our outside our house and given abuse about parking. I would agree with a resident parking only scheme.
5	Resident of BARTHOLOMEW DRIVE	Wonderful! In my opinion the current parking situation is way cut of control it's an accident waiting to happen!
6	Resident of CHADWICK DRIVE	This should also include Bartholomew Drive as many times it has been very dangerous because people have been parking and it's very difficult because the road is very narrow as you turn right into Batholomew you always have to drive on the wrong side of the road because non - residential people have parked there. This area is lovely on Saturday because we have plenty of parking on our driveways or other residential

		parking.
7	Resident of CHADWICK DRIVE	Problems turning at the end at junction of St. Neots.
8	Resident of CHADWICK DRIVE	No to parking restrictions, St Neots Road gets problems.
9	Resident of FLEMING GARDENS	Parking restrictions needs to be implemented as soon as soon as possible. So maybe get an 8am to 6pm restriction would actually be the answer.
10	Resident of FLEMING GARDENS	Fleming Gardens itself has not seen an increase in cars parking in it (due to the limited space available for street parking). However turning out of and into Fleming Gardens is becoming increasingly trickier and more dangerous due to the huge increase in cars parking on neighbouring roads - Bartholomew Drive and Lister Avenue. The problem is much worse on a Monday to Friday I feel has got more of an issue in the past year.
11	Resident of FLEMING GARDENS	I trust the restrictions would include Fleming Gardens and Bartholomew Drive. Would it also be possible to extend the 20mph speed limit to include the whole of Lister Avenue due to excessive speeding by vehicles?
12	Resident of FLEMING GARDENS	More recently the traffic and parking situation has become increasingly unbearable due to hospital staff using our residential roads as a car park. I am aware that staff at the hospital are using this area as they wear badges wound their necks as ID. They park dangerously and I have difficulty turning into my road.

13	Resident of JARVIS WAY	It has now become quite dangerous getting out of our road, Jarvis Way onto Lister Avenue, as cars are parked both sides of Lister and also everywhere in Jarvis Way, restricting our views of oncoming cars. I am often unable to easily reverse off my drive as there are cars parked directly behind.
14	Resident of JARVIS WAY	The non-residential parking in this area is a very severe. Causing a great nuisance to all residential car users and pedestrians. Also the above parkers restrict the slow traffic in the area eg park on both sides of the roads and restrict the view of morning traffic.
15	Resident of JARVIS WAY	The parking situation is getting ridiculous as people have started to park in front of our drives in Jarvis Way therefore we would be grateful if the council fare action as soon as possible. The poor rubbish men in their truck cannot enter easily into Jarvis Way and have no choice but drive over the pavement.
16	Resident of JARVIS WAY	Think split parking restrictions would be preferable as follows: 1. Lister Avenue as the main "access" road from Whitelands Way has "yellow lines restriction" (which should also deter /prevent McDonads customers parking there and discarding their rubbish) and 2. The residential roads off Lister Avenue (Eg Jarvis Bartholomew, Whitmore, etc) have the "residents parking restriction).
17	Resident of JARVIS WAY	During the past few weeks Jarvis Way has been used for all day parking purposes by non - residents on certain days of the week resulting in blocked driveways for residents.
18	Resident of JARVIS WAY	Some days people are parking on both sides of Lister marking only lane which causes problems which could result in a accident, also if there was a fire engine could have a problem. I think the walk in clinic causes a lot of parking, perhaps they have training or meetings?
19	Resident of JARVIS WAY	Parking on corners in Jarvis Way particularly bad.

20	Resident of JARVIS WAY	Lister Avenue is now a car park for people at the poly tech they park both sides of Lister Avenue making it dangerous, also dust bin lorries find it hard to get through to Jarvis Way as they park in this street as well.
21	Resident of JARVIS WAY	Parking in Jarvis Way is limited anyhow and not in need of building a parking zone. Yellow lines may be necessary to prevent cars from outside the area. Especially Jarvis Way link to Lister Avenue. Many houses in this small road car park on their driveway.
22	Resident of JARVIS WAY	Parking in Jarvis Way is limited anyhow and not in need of building a parking zone. Yellow lines may be necessary to prevent cars from outside the area. Especially Jarvis Way link to Lister Avenue. Many houses in this small road car park on their driveway.
23	Resident of MASON DRIVE	One house in Jarvis has three cars and vans so I suppose they will not be happy about this. Most of the problem is students from Harold Wood college at the poly clinic. Parking where they can and walking through to college.
24	Resident of MASON DRIVE	To install speed humps in Lister Avenue: Since the opening of the "Kings Park Estate" the volume of cars using Lister Avenue (to get to and from the estate) has increased considerably and a high number of the motorists are driving very fast down that short section of road which is Lister Avenue. I would say that they drive down there in excess of 30mph - nearer to 40mph in most instances. I hope you will look into this matter and you will give it your due consideration. Thank you.
25	Resident of NIGHTINGALE CRESCENT	I am happy for residents parking providing it does not cost me any extra money. I wouldn't be able to afford it. This parking problem started when the new housing became available to live in. The drivers appear to be students. The problem is usually between 9am - 3pm Mon - Fri. I was told once residents moved into the new houses, the students were told they could no longer park there.
26	Resident of NIGHTINGALE CRESCENT	It's Harold Wood hospital college people parking outside my house and road in Nightingale Crescent. It's very bad I have seen several arguments and near crashes where people park on the corners of my road. 01708 346 943.

27	Resident of NIGHTINGALE CRESCENT	Since the walk through has opened - linked our estate to Harold Wood station – non-resident people are using our road as a car park - especially the staff / students of the NHS University that backs onto our estate - as thy no parking provision at all. Our road is constantly jammed with non-resident cars - making it inaccessible and it is now getting dangerous with people parking erratically / blocking people in / over corners / drives there will be an accident soon if nothing is done.
28	Resident of NIGHTINGALE CRESCENT	We do not need these resident permits in Nightingale Crescent as well as Lister Avenue. Many thanks. S.J Hall.
29	Resident of NIGHTINGALE CRESCENT	I like in Nightingale and our parking should be involved in the plan not just Lister Avenue, as it will encourage people to park in our street and parking in a nightmare.
30	Resident of NIGHTINGALE CRESCENT	Parking in Nightingale Crescent has been a problem ever since the new flats were built. They have parking spaces round the back of their building but won't park there. We have people coming to visit and cannot park outside. There is an initial van that belongs to people in this other flat that seems to keep parking on the grass verge and also blocking own view coming out of the car park not only is this a problem we now have people parking to attend a clinic or university next to this Polyclinic.
31	Resident of NIGHTINGALE CRESCENT Florence	Please be aware that Nightingale Crescent is being used as tree parking for people using Harold Wood Station Mon to Fri. Dangerously parking on corners - up on pavements and in private parking spaces allocated to the flats here. We would like to be considered for residents parking to please! One day last week we had an emergency vehicle that couldn't actually access the development due to visitors parking on both sides of Lister Avenue and into Nightingale Crescent. Something must be done urgently!
32	Resident of NIGHTINGALE CRESCENT Fleming House	My concern is at the start of the 20mph limit, this is a blind bend, now that residents is Kings Park use this road, more traffic is causing problems when parked cars force a single road for traffic, more awareness of the 20mph restriction is needed as there are many children playing in the area. My enclosed photo shows double yellow lines in and out at the blind bend also more severe humps are needed. Hope this helps?
33	Resident of NIGHTINGALE CRESCENT Jenner House	Parking in our area is very bad. We are here and cannot get parked due to people parking in every road around the Lister Avenue area. The cars that park in our area are from. South Bank College. Something seriously needs to be done so as residents can park in our area.

34	Resident of Ward Gardens	There is now a high volume of traffic parked in Lister Avenue, with cars parked bumper to bumper on both sides of the road on weekdays. This causes difficulty to residents in nearby roads e.g. driving in or out of these roads.
35	Resident of Ward Gardens	Lister Avenue itself should be have yellow lines. This would stop a number of issues
36	Resident of Whitmore Avenue	Single yellow lines to make corner of Whitmore Avenue safer i.e. from Donlde to vehicle crossover - only short length to stop cars using it outside No 2 on many days (two now often since double yellow lines. Short length outside No2 Whitmore Avenue is a concern (long vehicle days) for those leaving. Lister Avenue full now two cook gardens used by builders on two dwellings (Mason Drive - now nearly complete so more space will be available in Lister Avenue).
37	Resident of Whitmore Avenue	We would welcome the introduction of some form of parking restrictions. However, the problem is entirely down to the students parking to attend the South Bank University. According to one student I spoke to, they will be moving in December. I am just concerned that we will have restrictions imposed and the problem will no longer exist.
38	Resident of Whitmore Avenue	There has been excessive parking in our area from the nursing college (Kings Park) which has spilled over into Whitmore Avenue, Mason Drive and Ward Gardens. Views are restricted when driving out of our turning. Large vehicles are finding it difficult to manoeuvre. An accident waiting to happen.
39	Resident of Whitmore Avenue	Lister Avenue is being used at the moment during the week days by people attending the University near the polyclinic mainly and also people using the station. It is very dangerous when pulling out of Whitmore Avenue. If there were to be an emergency, a fire engine would really struggle to get down Lister Avenue! This needs to be put into place ASAP!
40	Resident of Whitmore Avenue	We live in Whitmore Avenue and there is a big problem with cars in Lister Avenue which restricts our view when turning into right. If parking permits were put in place would there be a change it's in? Would yellow lines be put across my dropped kerb?

41	Resident of Whitmore Avenue	Whitmore Avenue has become a car park for commuters utilising Harold Wood Station. When pulling out of Whitmore onto Lister you cannot see traffic coming from any direction due to the double side parking. It has become a very dangerous area for children to cross the road.
42	Resident of Whitmore Avenue	Congestion is caused by students who attend the University in the hospital grounds. Parking should be provided on site and the problem would go away. Turning out of Whitmore Avenue onto Lister Avenue is dangerous and it would be hard for a fire engine to get through.
43	Resident of Whitmore Avenue	Parking is particularly bad in Lister Avenue. When leaving Whitmore Avenue, you cannot see any on-coming traffic and it is dangerous.